# San Francisco Zoo's Wellness Program



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# Why Wellness?

Vision: Thriving Zoo Animals are key to meeting all aspects of the Zoo's Mission

**SF Zoo** Mission: Connect people with wildlife, inspire caring for nature and advance conservation action.





#### What is Wellness?

Wellness at San Francisco Zoo is an integrative initiative.

We investigate how to measure and ensure positive animal welfare.

We understand that our animals and visitors together are a significant conservation resource.

We study how the connection between visitors and animals drives socially responsible actions.



We teach and share our knowledge.

# This is an important conservation connection! Zoo Animals Zoo Guests Action!! But making this connection depends on animals' Wellness.

#### We Built a Multifaceted Program

- Wellness Team
- Wellness Center
- Enhanced Training and Enrichment
- Outreach/Interpretation
- University and Zoo Collaborations





#### **AZA Standards**

- Standards progress continually
- Animal Welfare
- Enrichment
- Training







#### Wellness Team

- Expertise in training, animal enrichment, nutrition, veterinary medicine, and zoo science
- We work with keepers, curators, and hospital staff to make sure animals' needs are addressed on an individual basis
- By addressing physical, medical, and mental needs we ensure animals thrive







#### Wellness Center

- Classroom
- Library
- Offices



### Wellness Center

- Behavior Laboratory
- Students and staff review and interpret data collected.
- Papers are published when studies are complete.









# **Inventing Wellness**





- Develop interactive, dynamic enrichment devices
- · Assess behavioral impacts of new devices



Teaching wellness through interpretation

#### Wellness Programs

 <u>Training</u> is beneficial to both animals and keepers by developing positive relationships, reducing stress, and providing mental and physical stimulation for the animals. It also falls under the category of enrichment. <u>Enrichment</u> is an important part of animal husbandry.

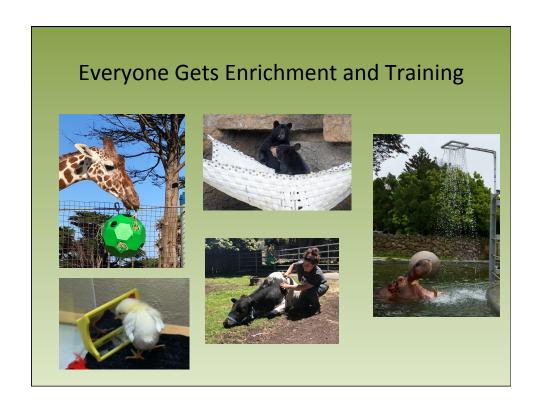




## Wellness Program Overview

- · Staffs work together for integrated Wellness
  - "Think outside the box"
  - Evaluate the overall picture and goals
- Holistic approach to advancing care
  - Interdepartmental support
  - Objective assessment
  - Visitor perception and experience
  - Staff development training and enrichment
  - Yearly reviews for every animal







# Thank You!

• We Appreciate Your Support

